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Service Bulletin

Bulletin No. 2011-03

Circulate to: ☐ Sales Manager ☐ Accounting ☑ Service Manager ☑ Technician ☐ Parts Manager

Ground Strap 8M4002419

Models Affected

Models Covered	Serial Number Or Year
Tour Edition, Tour Lowrance, Freshwater, Saltwater, and Wireless Series	All saltwater and freshwater variable speed lower units built between 2/01/2009–12/30/2010

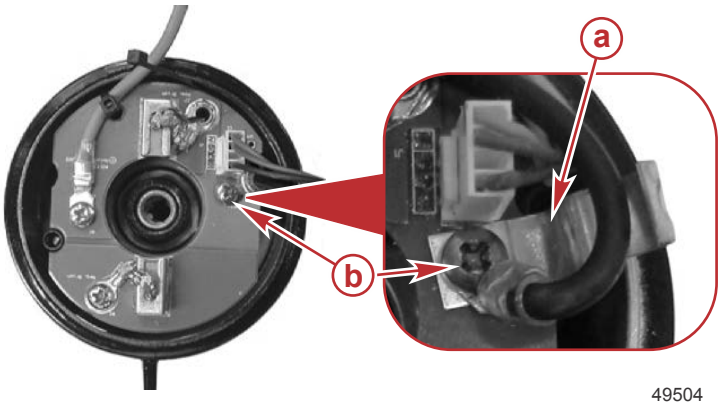
Situation

Under some conditions, lower units that have a ground strap installed may exhibit signs of electrolysis.

Correction

If a trolling motor exhibits signs of electrolysis, check the rigging in the boat to verify circuit integrity. Examine the trolling motor to determine if a problem exists internally. Refer to the appropriate service manual for troubleshooting procedures. If the trolling motor tests to specifications, examine the lower unit for the presence of a ground strap.

Remove the ground strap from the lower unit, reseal, and return to the customer.



49504

a - Ground strap
b - Black motor lead terminal (–)

Parts Required

Appropriate seal kit for the lower unit involved.

Warranty

Mercury Marine will credit the dealer for the cost of parts and labor during the warranty period. Complete a warranty claim listing:

- Trolling motor serial number
- 0.5 hour labor - remove ground strap
- Warranty flat rate code: SB05
- Part code: 853
- Failure code: 00

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U.S. and CANADA

Complete and process the claim via MercNET or return a warranty claim form.

INTERNATIONAL

Follow the instructions issued by the Marine Power International office or by an authorized Marine Power Distributor.

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