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Service Bulletin

Bulletin No. 2009-03R1

Circulate to: ☑ Sales Manager ☐ Accounting ☑ Service Manager ☑ Technician ☑ Parts Manager

Warranty and Preparation of New, Unsold, and Noncurrent Product Over Six Years Old

Models Affected

NOTICE
Revised February 2010. This bulletin supersedes the previous bulletin number 2009-03 May 2009.

All MotorGuide trolling motors manufactured after May 3, 2009.

Description

New, unsold product that is older than six years from the original MotorGuide manufacture date requires proper inspection and preparation to ensure that the product is in good, operational condition for sale to the customer.

Product originally manufactured by MotorGuide more than six years ago is not eligible for factory warranty. Refer to MercNET Product History for the original date of manufacture.

Instructions

Complete the required procedure below to sell any new, unsold, or noncurrent product:

- Verify the serial number.
- Verify all service bulletin updates and recalls. Correct as necessary.
- Complete routine inspections and preparations.
- Complete and submit the warranty registration. Mark the bill of sale "Sold AS IS without Factory warranty."

IMPORTANT: You must complete the product registration even though the product will not be covered by warranty. This information is necessary for any future product updates or recalls.

Warranty

Parts and labor used for the preparation of noncurrent product for sale are not covered by warranty. Concealed shipping damage is not covered by warranty.

The terms of the policy contained herein were in effect at the time this service bulletin was approved for printing.

Termination of Coverage

Warranty coverage may be terminated for repossessed product or product purchased at auction, from a salvage yard, from a liquidator, from an insurance company, from unauthorized marine dealers or boatbuilders, or any other third party entities.

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