Service Bulletin

☑ Warranty Information ☐ Service Information Bulletin No. 2003-15
☐ Parts Information OEM No. 2003-06

Circulate to: ☐ Sales Manager ☐ Accounting ☑ Service Manager ☑ Technician ☑ Parts Manager

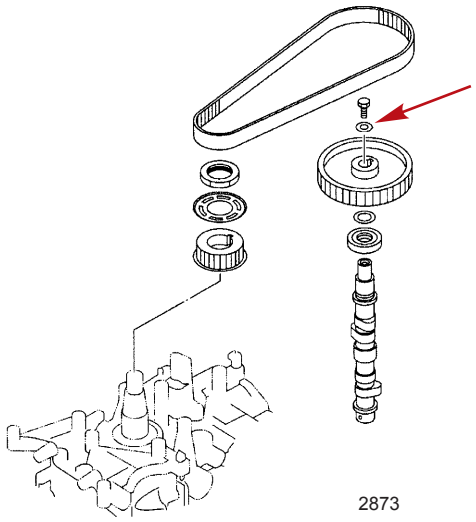
FourStroke 9.9/15HP Camshaft Washer Failure

Models Affected

Model	Serial Number or Year
Mercury/Mariner 9.9/15 HP FourStroke Outboards	2004 Model Year 0T849201 through 0T908966

Situation

The camshaft pulley washer on the affected outboards has the possibility of developing a crack. The failure of this washer could cause the camshaft pulley to become loose and allow the valves to contact the piston.



Owner Notification

A letter will be sent to the registered owner of the affected Mercury Outboard. The letter will reference Service Bulletin 2003-15 and will advise the owner to return their engine to the selling dealer, or any authorized Mercury outboard service dealer, for the replacement of the camshaft pulley washer.

Correction

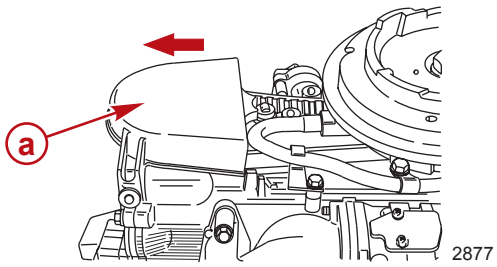
Installation of a replacement washer (part number 12-825498) is required.

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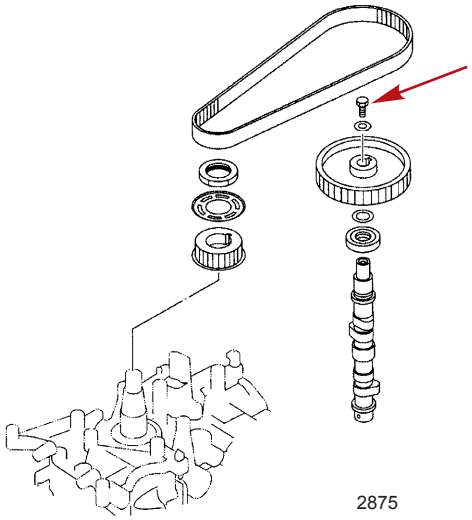
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1. Remove driven gear cover.



2. Remove camshaft driven gear bolt and washer.



3. Install new washer and torque the driven gear bolt to specification.

Description	Nm	lb. in.	lb. ft.
Driven gear bolt	13	115	

4. Reinstall the driven gear cover.

Parts

Qty.	Description	Part Number
1	Camshaft retaining washer	12-825498

Repair Identification

Units reworked at the factory will be identified by a green dot on the flywheel.

Warranty

Mercury Marine will credit the dealer for the cost of parts and labor until December 1, 2006. Complete warranty claim listing:

- Outboard serial number
- Qty. 1 P/N 12-825498 camshaft retaining washer
- 0.5 hour labor

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- Warranty Flat Rate Code SB05
- Part Code 328
- Failure Code 00
- US & Canada - Tag and hold parts for 30 days after the warranty credit is received.
- International - Follow instructions issued by Marine Power International office or by your distributor.

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