MARINER OUTBOARDS

MERCURY OUTBOARDS

service bulletin

No. 96-8

Maintenance Recommendations

Models Affected

MARINER, MERCURY AND SPORT JET

1997 2.2 thru 250 HP Models

Maintenance recommendations have been changed in all 1997 model year Outboard and Sport-Jet Operation and Maintenance Manuals. The 20-hour check has been removed. And, all procedures that require dealer assistance have been moved to an "every 100 hours of use or once yearly" schedule. This has been done in recognition of improved product quality and customer demands for minimal engine maintenance.

Dealers are advised to thoroughly review the general maintenance recommendations provided in the Operation and Maintenance Manuals with customers at time of delivery. Additional maintenance recommendations should be discussed, based on the customer's intended use and local conditions (freshwater, saltwater, pleasure use/limited hours, commercial use/high hours, etc.).

Added recommendations should be written in on the maintenance log in the Operation and Maintenance Manual.

Dealers should take this opportunity to apprise the customer of the dealership's maintenance services and service costs. Regular use of Quicksilver products, such as lubricants, service parts and maintenance products, and their availability at the dealership should be emphasized.

A thorough pre-delivery inspection of the engine, boat and trailer coupled with a thorough customer orientation at the time of delivery will help assure customer satisfaction. Please be sure to complete the pre-delivery checklist packed with each engine to help guide this process.

provided by http://www.crowleymarine.com